

# Certificate IV in Frontline Management

**BSB 40807**



This qualification is designed for people seeking a pathway into supervisory and management positions or to increase your knowledge in this area.

## Sample Units

BSBMGT401A	Show leadership in the workplace
BSBMGT402A	Implement operational plan
BSBOHS407A	Monitor a safe workplace
BSBWOR402A	Promote team effectiveness
BSBCUS401A	Coordinate implementation of customer service
BSBCUS403A	Implement customer service standards
BSBINM401	Implement workplace information system
BSBINN301A	Promote innovation in a team environment
BSBWOR401A	Establish effective workplace relationships
BSBWOR404A	Develop work priorities

## JOB ROLES

Managers and Supervisors

Our Program Consultants assist you with your unit selection to best suit your needs.



## Duration

**How long does the course take?**

This is dependent on the mode of study you will undertake.

**Options of study mode**

Online, Distance, Class Based (face to face),  
On the job or a combination,

## Investment

**How much does the course cost?**

This is dependent on the mode of study you will undertake and if you are eligible for any government subsidies.

## Qualification Pathways

**Prerequisite requirements**

There are no prerequisite requirements for individuals units of competency

Pathways into the qualification

Preferred pathways for candidates considering this qualification include:

After achieving the BSB31207 Certificate III Frontline Management or other relevant qualification/s OR providing evidence of competency in the majority of units required for the BSB31207 Certificate III in Frontline Management or other relevant qualification/s OR with some vocational experience in a supervisory role but no formal qualification.

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