

Certificate II in Hospitality

SIT 20207



This qualification reflects the role of an individual who works with customers in a hospitality environment. This course will give you the relevant skills and knowledge to work in a small or medium business there are 12 units in this qualification.

Sample Units

SITHIND001A	Develop and update hospitality industry knowledge
SITXCOM001A	Work with colleagues and customers
SITXCOM002A	Work in a socially diverse environment
SITXOHS001A	Follow health, safety and security procedures
SITXOHS002A	Follow workplace hygiene procedures
SITHIND002A	Apply hospitality skills in the workplace
SITHFAB002A	Clean and tidy bar areas
SITFAB001A	Operate a bar
SITHFAB003A	Serve food and beverage to customers
SITHFAB010A	Prepare and serve non-alcoholic beverages
SITHFAB011A	Develop and update food and beverage knowledge
SITHFAB012A	Prepare and serve espresso coffee

JOB ROLES

Café attendant, bar and wait staff, food attendants, kitchen hands and barista's.

Our Program Consultants assist you with your unit selection to best suit your needs.

Duration

How long does the course take?

This is dependent on the mode of study you will undertake

Options of study mode

° Online, Distance, Class Based (face to face), On the job or a combination,

Investment

How much does the course cost?

This is dependent on the mode of study you will undertake and if you are eligible for any government subsidies.

Qualification Pathways

Prerequisite requirements

There are no prerequisite requirements for individuals units of competency

Pathways into the qualification

This course provides the skills and knowledge for an individual to be competent in a range of activities and functions requiring basic hospitality operational knowledge. Work could be undertaken in various hospitality settings. Individuals may work with some autonomy or in a team but usually under close supervision.

This qualification is suitable for an Australian Apprenticeship pathway.

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Certificate III in Hospitality

SIT 30707



This qualification reflects the role of an individual who works with customers in a hospitality environment. This course will give you the relevant skills and knowledge to work in a medium to large hospitality venue there are 16 units in this qualification.

Sample Units

SITHIND001A	Develop and update hospitality industry knowledge
SITXCCS002A	Provide quality customer service
SITXCOM001A	Work with colleagues and customers
SITXCOM002A	Work in a socially diverse environment
SITXHRM001A	Coach others in job skills
SITXOHS001A	Follow health, safety and security procedures
SITXOHS002A	Follow workplace hygiene procedures
SITHFAB021A	Provide and coordinate food and beverage service
SITXFIN001A	Process financial transactions
SITHFAB001A	Clean and tidy bar areas
SITHFAB002A	Operate a bar
SITHFAB003A	Serve food and beverage to customers
SITHFAB004A	Provide food and beverage service
SITHFAB005A	Provide table service of alcoholic beverages
SITHFAB010A	Prepare and serve non-alcoholic beverages
SITHFAB011A	Develop and update food and beverage knowledge

JOB ROLES

Café attendant, bar and wait staff, maitre de, food attendants, and barista's, junior supervisors.

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Duration

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This is dependant on the mode of study you will undertake

Options of study mode

° Online, Distance, Class Based (face to face), On the job or a combination,

Investment

How much does the course cost?

This is dependant on the mode of study you will undertake and if you are eligible for any government subsidies.

Qualification Pathways

Prerequisite requirements

There are no prerequisite requirements for individuals units of competency

Pathways into the qualification

Pathways for the qualification

This course is ideal for entry level employees who perform a range of skilled operations requiring discretion and judgment. Roles may be multi-skilled across many hospitality businesses. Employment areas may include food and beverage. This can be the foundation for a trainee choosing to do Certificate III in Hospitality (Commercial Cookery) This qualification is suitable for an Australian Apprenticeship pathway.

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